



Guidelines for the development of community participation through Elderly Home Care Volunteers (EHV). Case study in Samut Prakan province (CF16)

แนวทางการพัฒนาเพื่อการส่งเสริมการมีส่วนร่วมในชุมชนผ่านอาสาสมัครดูแลผู้สูงอายุที่บ้าน (อผส.)

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Abstract

This research is aimed to study the development guidelines for promoting community participation. Including problems and obstacles that affect the development of community participation through elderly home care volunteers (EHV) in Samut Prakan province. It is a combination of research methods. The main of key informant are the community leader, elderly home care volunteers (EHV) and those receiving services by using interviews and group discussions. The tools are structured interview forms. Passed the examination by experts according to the set criteria. There is a triangular data check. The sample group is elderly home care volunteers (EHV) in Samut Prakan province. By choosing a specific model and using the sample size calculation of 400 Taro Yamane.

The research found that Development guidelines for promoting community participation through elderly home care volunteers (EHV). In this area, the district administration is involved in a large number of community care. Have a public mind to help the elderly in the community but not enough due to the increasing number of elderly people today. Therefore, presenting guidelines for development in order to promote community participation in all dimensions must have public relations from the government, other relevant agencies and instilling public consciousness to people in the community to contribute to sustainable community participation. And found that problems and obstacles that affect development for promoting community participation is lack of coordination and implementation in all dimensions and lack of public relations from the government and adequate budget.

Keywords: Development/ Support/ Community participation/ Elderly Home Care Volunteers (EHV)/ Samut Prakarn Province



Introduction

The world has moved into the 21st century, an era that has resulted from the advancement of technology and innovation. These things have played a huge role in all our lives and ages. From childhood, adolescents, adults or even the elderly Which technology and innovation are invented to facilitate life And being developed in various fields Both in the transportation industry, education communication, or even in medical science, etc. When the evolution of technology is effective Therefore making human beings more comfortable in living In addition to that, one thing that technology can do is Being involved in making human health more complete, such as from medical technology in the use of robots in surgery Which is what causes humans to lose less blood after receiving treatment Or technology for the production of medicines that can extract the drug to effectively prevent pathogens.

The United Nations has revealed the report of the global elderly situation that 1 in 9 of the world's population is 60 years of age and is likely to increase to 1 in 5 by 2050. During the year 2001-2100 will be the century of the elderly is said to have more than 10 percent of the population aged 60 years and over, or more than 7 percent of the total population aged 65 years or more. Therefore, for the first time in the history of the world, the population of the elderly around the world will have a greater proportion of children. And there will be an increase in the number of elderly people over the past century. Which the United Nations Society has divided the level of the elderly society into 3 levels: (1) the level of entry into the aging society (ie Aging Society), which is a country with a population aged over 60 percent of the entire population of the country Or having a population aged 65 years or more, exceeding 7 percent of the entire population of the country (2) Aged Society level, that is,

when the population aged 60 years or more increases to 20 percent of the entire population of the country Or have a population aged 65 to 14 percent of the entire population (3) Super-aged Society or Hyper-aged Society, which is when the population aged 65 and over has more than 20 percent of the whole population (United Nations Population Fund (UNFPA) and Help Age International, 2015, Page 4-5)

At present, Thailand has become an aging society. Because the proportion of the elderly is 17 percent. It is expected that in 2019 will be the first time in history that the proportion of older people will be more than children and within 3 years, Thailand will enter into a completely aging society. The proportion is as high as 20 percent. There are 4.6 million elderly people aged 70 years and over. It is estimated that in 2040 there will be 20.5 million seniors or 32 percent of the total population. While the labor age of the population is only 35.18 million, compared to the number of workers in the year 2010, which is 42.74 million people or decreased by 7.6 million, which will affect the national development because the number of people in the labor age will decrease (Office of Health Promotion Fund: online)

Welfare Promotion Office And protect children, youth, disadvantaged people, the disabled and the elderly Initiated a volunteer project to care for the elderly at home (ADS) in 2003, which is a project aimed at supporting and promoting the protection and protection of elderly rights in the community. The objective is to support and encourage the elderly volunteer care system. By using the important link, which is the community which is the sector that will understand And access to problems in the spatial and work systems, as well as to be a mechanism In driving care, helping to protect the elderly, warning surveillance, support and promote the rights of the elderly By having volunteers who are members of the community With public mind



or volunteer spirit to provide care for the elderly These volunteers must be trained to work skills. Along with enhancing and assessing attitudes In the criteria that can work in caring for the elderly in their own community Which is a strategy to build a foundation for the community to take care of the community and to be a guideline for the development of community participation (Bureau of the Promotion and Protection of the Elderly, Office for the Promotion of Welfare and Protection of Children, Youth, Underprivileged, Disabled and Elderly, 2007)

During the years 2003 - 2004, there were initiatives for volunteer care programs for the elderly at home (NOR) in all 4 regions of Thailand. Which is divided into 2 provinces per region, including 8 provinces in the initial phase of the project implementation The implementation of this initial phase of the program has made 564 volunteers with public minds to take care of the elderly, which provided care for 5,593 elderly people. "Social Welfare Community Base" (Nat Phanthamnawin and Faculty, 2006) The duration of the project for volunteer care for the elderly in the home (AMS) has been expanded. Until in the year 2008, the National Elderly Committee No. 1/2007 on January 17, 2007, resolved to have operations To cover all provinces nationwide And pushed to be one of the policies of the elderly, including the expansion to cover all areas of the local government organization.

Therefore, the local government organization (OCT), therefore the main organization in integrating the work with government, private sector, and local people. With the Department of Elderly Affairs under the Ministry of Social Development and Human Security Is an academic support unit (Protection and Protection of Rights of the Office of the Promotion and Protection of the Elderly, MDP) during the next 5 years, which is in the year 2013, the project is able to extend

the full coverage. Areas in every suburb of Thailand throughout the past several years The mission of volunteers to take care of the elderly at home. Both from the people themselves being confused between Volunteers to take care of the elderly at home (O. S) with village health volunteers (MCs) who have similar work systems but affiliation namely, the Ministry of Public Health, Depend on the local government organization directly Including the role of the elderly care volunteer at home is still more than the leader And there are issues regarding the work of elderly care volunteers at home That is still more than a vertical work Proactive work because the elderly care volunteer project at the home (Ors.) It is a project that aims for communities in all parts of the area to be a strong and supportive community. By members of the community who have volunteer spirit to provide assistance to the elderly in the community in order to receive care, help, protection and receive quality of life development according to the rights of the elderly and to ensure that the performance can still benefit and Can truly improve the quality of life for the elderly and members of the community Tracking operations The study of the situation of the project implementation, including the study of factors that promote and factors Which is an obstacle to the operation of the Office of the Higher Education Commission, therefore, is an important part that will lead to the implementation of recommendations for increasing the efficiency and effectiveness of the agencies that are directly related to the development of the quality of life for the elderly And development Human capital of the community that volunteers to be volunteers to care for the elderly at home, including agencies, organizations or groups. At the local and national levels, including local administrative organizations Provincial Social Development and Human Security Office (KMUTNB) Senior Citizens Club Tambon



Health Promoting Hospital (Sor.Thor.) Village Health Volunteers (MOO) Educational Institutions Temple Religious Organizations as well as various networks That operate and promotes the operations of

Samutprakarn province has a population of approximately 1,326,608 people, 634,679 males, and 691,929 females. There are as many as 191,422 elderly people over the age of 60 years (registration statistics system, 2561: online). This figure shows the change of the population across the country. That came into this aging society completely Causing more attention to the quality of life of these elderly people.

In this study, the researcher is interested in researching the subject. Development guidelines for promoting participation in the community through volunteers taking care of the elderly at home. To study the development guidelines for promotion Community participation Including problems and obstacles that affect the development of community participation through volunteers taking care of the elderly at home (Samut Prakan), Samut Prakan Province By interested in studying from the volunteer group to take care of the elderly at home (Nakhonsawan), Samut Prakan Province in 6 districts of Samut Prakan Province And analyze to obtain important principles that lead to guidelines Development for promoting community participation Including problems and obstacles that affect development for promotion Participation in the community through volunteers to take care of the elderly at home (Ors.) To further strengthen the community. And sustainable self-help.

Objective

1. To study the development guidelines for promoting community participation Through volunteers to take care of the elderly at home, Samut Prakan Province

2. Problems and obstacles affecting development for promotion of community participation Through volunteers to take care of the elderly at home, Samut Prakan Province

Expected benefits

1. Create new knowledge Or create academic knowledge, especially volunteers taking care of the elderly at home (EHV), Samut Prakan Province

2. Academic benefits This research study not only directly benefits the elderly care volunteers at Samut Prakan Province Government Sector Educational institutions in both the public and private sectors as well as students may also be used as a guideline for teaching, education, research, and further studies

3. Practical benefits in government agencies And government officials Will benefit in practice And can be used as basic information for the development of community participation

4. The benefit to the people Will help create knowledge Understanding of community participation to be a base for developing their communities to become a strong, sustainable community

Literature review

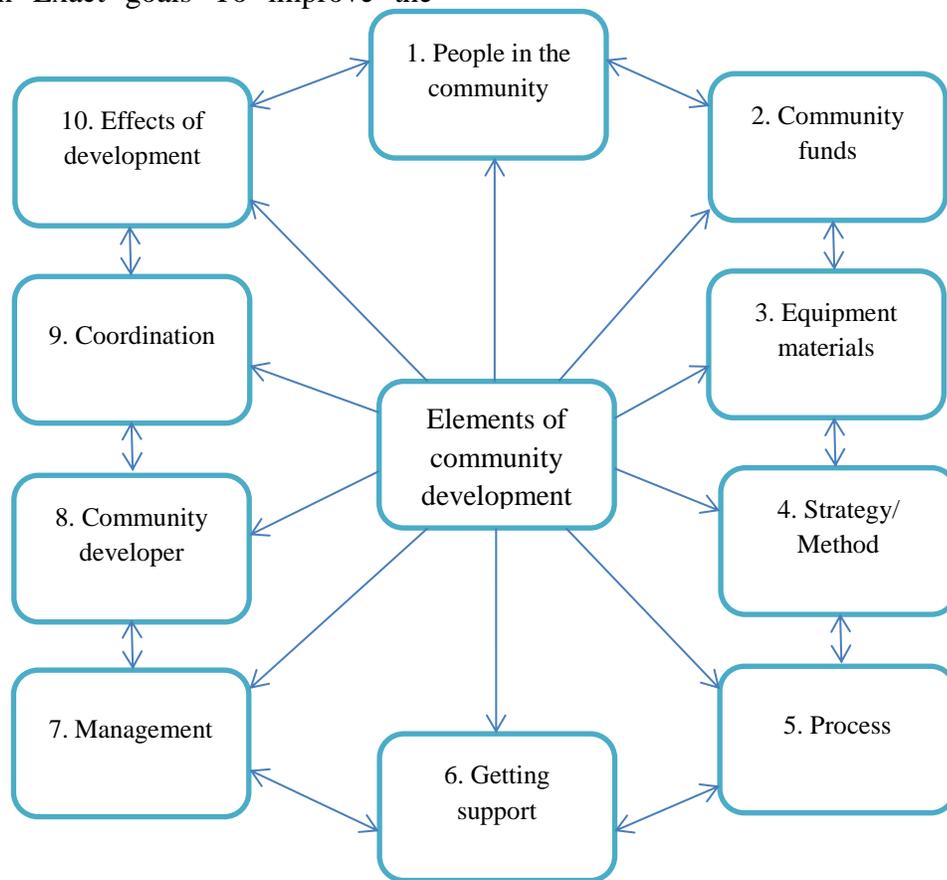
1. Concepts related to community development



The United Nations (United Nations, 1955, p.6) explained the meaning of community development as a collective process between people in the community and government officials. To improve the economic, social and cultural conditions of that community to be stable And when the community is already strong Will allow people to dedicate their time, intelligence To fully advance the nation Which corresponds to (Kovit Phuangngam, 2010, page 132) explaining the meaning of community development that means change Creation, improvement, process, pattern, and determination Exact goals To improve the

quality of life in various areas of the community for better, such as economy, education, learning of health, health, culture and participation of people in the community So that the community has the ability to be self-reliant Meanwhile also means Learning and maintaining social capital (social capital) that the community has since the original, namely wisdom, beliefs, values, culture, customs, traditions, ethnicity, religion and language, etc.

Community development has 10 important elements as follows: (Sontha Pholsri, 2004, Page 53)



2. Concepts of community participation

United Nations (United Nations, 1981, p. 11) explain the meaning of participation (Participation) stated that (1) participation in the development of benefits (2) participation in development (3) participation in the decision-

making process in accordance with (Erwin, 1976) Explain that public participation is a process for the people. To be involved in the development of joint thinking and decision-making to solve their own problems And collaborating for the maximum benefit of their



own community As well as the description of (Kovit Phuangngam, 2010) in the process of participation that promotes And is an opportunity for people in the organization group to participate in various activities, especially the local government organization must open channels for participation to people in 3 ways: (1) opening channels for people to share Information of local government organizations through various channels for people to have a channel to express their opinions. (2) Open the stage to listen to ideas. And a forum to exchange ideas to exchange information As well as being a platform for mutual decision making (3) Campaign to promote the grouping based on an interest like the club. Including promoting volunteers with volunteers to help local jobs People can participate in the community as both promoters, service recipients and auditors. Consistent with (Cohen, 1996) Explaining the characteristics of developmental participation that can be done in 4 ways: (1) participation in action By which members of the community have devoted their physical strength to carry out community activities to achieve their goals. (2) Participation in the budget By which community members have devoted money to carry out community activities (3) participation in responsibility With the distribution of missions and responsibilities to members in the community (4) participation in decision making By allowing members of the community to participate in the planning and decision making in various activities of the community which is to create pride for community members And to create unity for members of the community as well.

3. The concept of volunteer care for the elderly at home

In 2013, Thailand has 9.6 million elderly people aged 60 years or 14 percent of the total population. That is the condition that Thailand is entering the elderly society

completely. (National Elderly Committee, 2014, page 6) This is why the elderly volunteers take care of the home. Which occurred in 2003, before Thailand entered the aging society in 2005. Originally, the government sector was responsible for the care of the elderly.

Another turning point of caring for the target group Whether children, women or the elderly around the world, including Thailand, Occurs when the United Nations passes a policy on volunteers to various countries. The year 2001 is the year of international volunteers. To emphasize the importance of volunteer work Encourage people in government society Business and private organizations seek ways to support Raise and strengthen volunteer work both at the individual level, in groups and in the public, which creates public awareness for the people and strengthening the community as well

In terms of the elderly, there is clarity again. When the government enacted the National Elderly Act of 2003 (2003), the provision of the elderly is a "right" that the elderly will receive care from the state. Which the state can no longer ignore When adopting the bureaucratic reform policy with work and decision-making components Causing the state to need to support and promote more people And lessen the role of the state So in the government period General Surayud Chulanont resolved to "give and volunteer to help society as a national agenda"

As a result of various factors, the elderly volunteer project was initiated at home. By the Ministry of Social Development and Human Security in 2003 to play a role in caring for the elderly with the local government organization Acting to take care of the elderly in communities that lack caregivers, being abandoned, helping themselves, being ignored, neglected and being cared for incorrectly. By providing care and assistance according to the needs and needs of the elderly, equally,



sufficiently and regularly, providing knowledge on various matters That is useful for the elderly Educating family members People in the community to provide proper care for the elderly Is a medium for coordination to forward social welfare services to the elderly As a medium for coordinating, forwarding Social welfare services for those suffering from trouble and suffering The underprivileged in the community by 1 volunteer, taking care of about 5 elderly and taking care of the elderly not less than 2 days per week, every week. (Bureau of Elderly Promotion and Protection Office for the Promotion of Welfare and Protection of Children, Youth, the Disadvantaged and the Elderly, 2010) Elderly care by elderly care volunteers at home is also very necessary to receive support from the local government organization on a budget.

Methodology

Using the research methodology, both qualitative research and quantitative research, mixed-method research using primary qualitative research and quantitative research in the form of a Sequential Exploratory Design. The researcher conducted the research in the form of exploratory design as follows: (1) Access to areas in the research area (2) Those with Research Participant: Key informants and focus group discussions (3) Population and sample groups include community leaders, volunteers, elderly care volunteers. At home (the USA) And received (4) The instruments used in the research. Namely Structured In-Depth-Interview and Focus Group Guideline. Discussion topics were developed from in-depth interviews. And questionnaires developed from in-depth interviews as well as Study from documents (documentary) In-depth interviews (In-depth-Interview) There are 5 tools examined by experts. The research tools are Structured In-Depth-Interview and Focus

Facilitation of materials and equipment A place to support work while the Ministry of Social Development and Human Security Provide academic support, training, etc. The relationship of the central government Local administrative organizations and volunteers take care of the elderly at home, therefore entering the working-age together, or is the work more horizontal? (Klijn, 2012) said that it is characteristic. "Administrative administration" that emphasizes the importance of decision making and delivery of public services Between organizational units to ensure the policy and delivery of successful services by using the knowledge gained from various actors to improve the quality of policies and public services And promote the participation of stakeholders to promote To make decisions on righteousness.

Group. quantitative To support qualitative research methods There is a research model which is a research study. The data obtained from the research instrument is a questionnaire developed from data obtained from in-depth interviews. The sample consisted of 4,300 volunteers taking care of the elderly at home in Samut Prakan Province in 2018, and the sample group used Taro Yamane's formula to collect 400 data. Simple random sampling, data that has been used to check the data of (David Silverman, 2000), create a systematic study (Systemizing) data (Data) and create data as quantities (Quantity) for quantitative discussions in some issues, identified in 3 areas: time, place and person to check that the research time is different Different research locations And people who provide different information.

Research result

According to studies, it has been found that



1. Development guidelines for promoting community participation through volunteers to take care of the elderly at home (Nakhonsawan), Samut Prakan Province, found that about 90 percent of the respondents are involved in community care. Many have public minds to help care for the elderly in the community. But not enough to meet the needs due to the increasing number of older people today. But it is a group of people that the province gives importance because it can drive the work of the province in many aspects. In the part of the work, it was assigned to the local administrative organization to be in charge of the government's regulations. The target is the elderly. Able to take care of themselves in terms of physical, mental, and living conditions. And can also bring the elderly in the society to join the elderly school. And create another income for the community. Including bringing the elderly people who are villagers to educate young people and communities to create a harmonious relationship of people in the community. This is truly the participation of people in the community. Therefore requires public relations from the government and other relevant agencies. And should instill public consciousness to the people in the community. To achieve unity. And participation in the community to drive the community to achieve sustainable development.

2. Problems and obstacles that affect the development of community participation through volunteers taking care of the elderly at home (Orphan), Samut Prakan Province, found that there is a lack of coordination and implementation in all areas. The dimension and lack of public relations from the government. And adequate budget. Which can be developed for the promotion of community participation. Must be a collaboration in 3 sectors: public sector, government sector, and the government sector, ie the public sector must pay attention to their community. The government sector must provide knowledge and understanding to

the public. Must support and promote community work and activities. Including having public relations and coordinating with the system. The government must allocate budget and distribute resources to cover all communities.

Discussion of results

1. Guidelines for the development of community participation through volunteers to care for the elderly at home (Nakhonsawan), Samut Prakan Province. Most of the public have a public mind to help care for the elderly in the community. But not enough to meet the needs. Because the number of older people is increasing. And caring for elderly people with various stages of work. Therefore requires public relations from the government and other relevant agencies. And should instill public consciousness for the people. In order to become a volunteer in the community to drive their communities to achieve sustainable development.

2. Problems and obstacles affecting development for promotion of community participation. Through volunteers to take care of the elderly at home (Nakhonsawan), Samut Prakan Province. The coordination of the government sector is less concrete. Thus causing people to lack knowledge and understanding in participating in the community. Beside, the budget allocation is limited, resulting in a lack of effective support and promotion. Including a lack of comprehensive public relations, Therefore there must be cooperation in 3 sectors: public sector, government sector, and government sector, ie the public sector must pay attention to their community. The government sector must provide knowledge and understanding to the public. Must support and promote community work and activities. Including having public relations and coordinating with the system. The government must allocate



budget and distribute resources to cover all communities.

Suggestion

1) The researcher found that Should improve and develop the rules and regulations of the government concerning Possible realities and more suitable for the current situation For the expansion of the Office of the National Science and Technology Development Agency (NSTDA) which is an important mechanism for driving the work within the community.

2) Based on the results of the study, it was found that education Understanding with people is an important issue. To instill public consciousness in the community to further develop the participation in this public consciousness To continue to contribute to national development.

3) The focus on the integration of the three sectors, namely the public sector, the government sector, and the government sector, must be continuously pushed. Because of the cooperation of all sectors like this Will be able to cause sustainable development Which is comparable to the principle of "understanding, accessing, developing" according to the royal initiative King Bhumibol Adulyadej, King Rama IX.

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